



[BCN Announces Expanded Roles for Vice Presidents](#)

June 11, 2018 BCN News



Morristown, NJ, June 11, 2018 – BCN, a NJ-based technology solution provider specializing in meeting the requirements of multi-location, multi-service, multi-carrier clients, announced today that it has expanded the roles of two BCN Vice Presidents as part of a continued plan to structure the Company for future growth and support of BCN partners and customers.

The Company has named Andrew Rosen as Vice President of Operations & IT Services. Rosen most recently served as Vice President of Billing & IT Services. In his expanded role Rosen is responsible for order processing, account provisioning, and end-user billing and payment-processing as well as maintenance and repair. His role also includes the functionality of the Company's back office system, and the operation of BCN's customer and agent web portals, as well as the Company's corporate IT infrastructure. Rosen is also responsible for the management of BCN's Managed IT Services and VoIP Engineering departments and the Company's margin assurance analysis functions.

At the same time, the Company has named Jeanne Duca as Vice President of Brand, Enablement & Experience. Duca joined BCN in 2016 as Vice President of Marketing. In her expanded role Duca will continue to focus on the ongoing development and nurturing of the BCN brand. In addition to marketing, her organizational scope now includes the development and execution of pre- and post-sale enablement programs in the areas of special pricing/cost analysis audits and customer experience.

Rosen and Duca along with Michael Ginsburg, BCN Vice President of Sales, will design and implement strategies to support increased engagement with the nationwide BCN partner community and the ultimate satisfaction of BCN customers. The three report to BCN President & COO, Julian Jacquez.

As the Company's three key Vice Presidents, Michael, Andrew, and Jeanne are uniquely positioned to continue BCN's forward momentum. We fully expect that their deep understanding of not only their key functional areas, but also of our partner and customer audiences will significantly contribute to our ongoing success. This is an exciting time for

our Company and we look forward to the leadership they will individually and collectively provide,” said BCN President & COO Julian Jacquez.

About BCN

BCN is a closely held and operated technology solutions provider with corporate headquarters in Morristown, NJ. The Company enables telecommunications agents to define and deliver advanced connectivity solutions that bring simplicity to inherently complex multi-location, multi-carrier customer opportunities. BCN specializes in multi-product aggregation based on a portfolio of over 75 unique wholesale network partners. In addition, BCN provides clients with one monthly invoice for all services and a state-of-the-art portal to manage their BCN business.

For over 24 years, BCN has delivered best-in-class solutions domestically and internationally. With a legacy of exceptional performance BCN is today the single-source provider for over 25,000 business clients. For more information call toll free 888-866-7266.

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